

**SOCIAL SERVICES, HEALTH AND WELLBEING OVERVIEW AND SCRUTINY COMMITTEE (FORMERLY SUBJECT OVERVIEW & SCRUTINY COMMITTEE 2) - FRIDAY, 23 JANUARY 2026**

**MINUTES OF A MEETING OF THE SOCIAL SERVICES, HEALTH AND WELLBEING OVERVIEW AND SCRUTINY COMMITTEE (FORMERLY SUBJECT OVERVIEW & SCRUTINY COMMITTEE 2) HELD HYBRID IN THE COUNCIL CHAMBER - CIVIC OFFICES, ANGEL STREET, BRIDGEND, CF31 4WB ON FRIDAY, 23 JANUARY 2026 AT 10:00**

Present

Councillor F D Bletsoe – Chairperson

S J Bletsoe

C Davies

S Easterbrook

Present Virtually

S Aspey  
R Williams

RM James

W J Kendall

M Lewis

Apologies for Absence

D M Hughes and P W Jenkins

Invitees

Councillor Jane Gebbie

Deputy Leader / Cabinet Member Social Services, Health and Wellbeing

Claire Marchant  
Sophie Moore

Corporate Director – Social Services and Wellbeing  
Group Manager – Prevention and Wellbeing

Scott Rolfe  
Adrian Ballington

Chief Executive – Halo Leisure  
Head of Development and Partnerships – Greenwich Leisure Limited

Officers

Meryl Lawrence  
Jessica McLellan

Senior Democratic Services Officer – Scrutiny  
Scrutiny Officer

**This document is available in Welsh / Mae'r ddogfen hon ar gael yn Gymraeg**

Declarations of Interest

R Williams – Personal – Item 4 – Customer of Halo Leisure

S J Bletsoe – Personal – Item 6 - Employed in the private rented sector (should reference be made to private rented sector and local housing allowance)

**56. Approval of Minutes**

Decision Made	<u>RESOLVED:</u>  That the minutes of the meeting of Social Services, Health and Wellbeing Overview and Scrutiny Committee dated 6 November 2025 be approved as a true and accurate record.
Date Decision Made	23 January 2026

**57. Healthy Living Partnership - Agency Model**

Decision Made	<u>RESOLVED:</u>  Following detailed consideration and discussions with a Cabinet Member, Senior Officers and Invitees, the Committee made the following recommendation and requests for additional information:  <b>Recommendation</b>  1. The Committee discussed the importance of long-term investment to sustain leisure facilities and <b>recommended</b> that an Asset Strategy be developed including longer term capital investment.  <b>Additional Information Requested</b>  2. Members expressed concern regarding the risk of a procurement challenge arising from a modification to the contract terms if the Agency Model is implemented, <b>requested</b> sight of the further indemnified legal advice that will be provided to Cabinet when they are asked to agree to the Agency Model being adopted and <b>requested</b> a confidential Members' Briefing to provide reassurance regarding the risk from challenge.  The Committee acknowledged that it is Cabinet's responsibility to further explore the risk following
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	<p>the indemnified further legal advice and <b>requested</b> that Cabinet considers the concerns expressed by the Committee in their deliberations.</p> <p>3. The Committee <b>requested</b> a timeline of milestones for the implementation of the Agency Model up to April 2027.</p> <p>4. The Committee <b>requested</b> the value of past refunds from HMRC relating to the supply of leisure services and for which years.</p>
Date Decision Made	23 January 2026

**58. Information Report - Corporate Performance Quarter 2 2025-26**

Decision Made	<p><b><u>RESOLVED:</u></b></p> <p>The Committee considered the content of the Corporate Performance Quarter 2 2025-26 report, the Corporate Performance Dashboard Quarter 2 2025-26 and the Regulatory Tracker updated for Quarter 2 2025-26 within the remit of the Committee, had regard to the dashboard and the tracker when considering the Committee’s Forward Work Programme report and made the following recommendations:</p> <p><b>Recommendations</b></p> <p>5. The Committee expressed concern regarding the lack of a target regarding sickness levels and <b>recommended</b> that consideration be given to setting a target to establish whether working practices can be improved and to ensure the best support for staff wellbeing.</p> <p>6. With reference to Performance Indicator CED70, the Committee expressed concern that while the percentage of complaints closed within timescales had improved from the same period last year, it had declined from the year end position and is far from the target of 80% and <b>recommended</b> that the issue be referred to the Corporate Overview and Scrutiny Committee for further consideration.</p>
Date Decision Made	23 January 2026

**59. Forward Work Programme Update Report**

Decision Made	<p><u>RESOLVED:</u></p> <p>That the Committee approved the Forward Work Programme (FWP) in Appendix A, noted the Recommendations Monitoring Action Sheet in Appendix B, noted that the FWP as approved by the Committee would be reported to the next meeting of the Corporate Overview and Scrutiny Committee for information and made the following recommendation:</p> <p>7. Members expressed concern regarding the timeliness of responses to their Recommendations and Requests for Additional Information highlighting that this appeared to be an issue across a number of Committees and expressed frustration regarding the level of pursuing required to obtain a response. The Committee <b>recommended</b> that the issue be escalated to the Chief Executive for response and that their recommendation is also brought to the attention of the Chairs of the Corporate Overview and Scrutiny Committee and Governance and Audit Committee.</p>
Date Decision Made	23 January 2026

**60. Urgent Items**

Decision Made	None
Date Decision Made	23 January 2026

To observe further debate that took place on the above items, please click this [link](#)

The meeting closed at 11:36.